

Investing in your future

Dec 2024



We are QA

Scotland's #1 provider of tech, data and digital apprenticeships

With over 10 years of experience, QA has jump-started over 12,000 young careers in Scotland through its tech, data and digital apprenticeships, as well as upskilling or reskilling employees from a wide array of organisations, from the borders to the highlands. Our programmes focus on the most sought-after technical and data skills, ranging from SCQF Level 6 to Level 8.

If you are a young learner, start your career today with an apprenticeship through QA; if you are an employer looking to upskill your workforce, we have the resources and expertise to help you succeed.

What is an apprenticeship?



An apprenticeship is a modern, hands-on way to train for an exciting career in tech.



It's a paid full-time job – you work with an employer, have a line manager, take home a salary at the end of the month and have access to employee benefits.



You'll also have a structured training programme with QA (virtually or face to face) for part of your working week. You'll learn and develop your skills and earn an industry recognised qualification at the end of your apprenticeship.

Your apprenticeship journey with QA

01

First, apply. Upload your CV to one of the many new opportunities across Scotland added to our vacancy page every month.

04

We'll keep you updated on apprenticeship opportunities and offer interview preparation for that placement you choose.

02

If you are a good match, a career adviser calls, verifies your ID on WhatsApp and helps you create a personal profile.

05

Yes! The offer is in and the apprenticeship confirmed.

03

There is lots of support all the way. From profile preparation to interview readiness.

How do apprenticeships work?

Learn on the go with our blended virtual and workplace learning programme, supported by expert tutors and assessors.

You gain in-work experience and expand your skillset at the same time.

Who can do an apprenticeship?

Anyone aged 16 and over, regardless of background, school achievement or specific learning needs, can apply to be an apprentice in Scotland.

You must have the right to live and work in Scotland.

Who will support me on my apprenticeship?

You'll have a whole team behind you. We'll help you get the most out of your apprenticeship.

- Workplace support assessors
- Online tutor
- Your line manager
- Safeguarding

Our learning portal is designed around you...

You'll gain knowledge through a combination of project and lab work, events, self-research, self-paced learning and peer-to-peer learning.

You'll have access to our virtual portal – a virtual portal of up-to-date courses and content you can use to build your knowledge and embed what you learn.

You can earn extra qualifications from prestigious IT vendors such as AWS, Azure and more.

The Future of Scotland – Our apprentice stories



Mohammad Nassor

Data Analytics Apprentice
NHS

"I now have a job that I'm really enjoying and career path that wasn't available to me before starting the programme. My apprenticeship gave me the opportunity to continue learning and growing whilst also working.

I've met new people, made lots of friends and connections, been exposed to many different work cultures, and this has allowed me to pave a career in a field I didn't know anything about beforehand."



Fiona MacDonald

Information Technology & Telecommunications Professionals Apprentice
MDDUS

"The programme that I'm currently doing has changed my life drastically for the better, as in the last year I have developed into the best version of myself; I have grown so much as a person, improving my maturity, independence, and confidence.

I look forward to progressing through the world of IT as this apprenticeship has shown that I'm capable to take on whatever opportunities are thrown at me."



Finlay Pake

Information Technology & Telecommunications Professionals Apprentice
Computershare Investor Services PLC

"I've been a part of numerous projects which have all given me the feeling of responsibility for the team, confidence in myself and others and even passion for my job which I'm loving.

I'm very grateful for the opportunity I've been given and can't wait to progress with QA and Computershare, as this has truly ignited my career in IT and can only go up from here!"

Our apprenticeship programmes

Digital Applications Support SCQF 6

Gain the ability to competently and confidently use digital applications in the workplace.

A Digital Applications apprenticeship gives you the skills and confidence to excel at your role.

Future job prospects:

- Office Support
- IT Applications Support
- Website Development and Publishing
- Technical Systems Support

Digital Marketing SCQF 6

Learn how to harness your creative skills to influence customers' behaviour.

Digital Marketing apprenticeships prepare you for the fast-paced world of marketing.

Future job prospects:

- Digital Marketing Technologist
- Social Media Executive
- Content Coordinator
- Digital Marketing Executive

Digital Helpdesk Support SCQF 6

Develop real world skills to allow you to completely understand the digital systems in your workplace.

A Digital Helpdesk apprenticeship enables you to become proficient in supporting your colleagues and troubleshooting software issues.

Future job prospects:

- Digital Systems Support
- IT Applications Support
- 1st Line Helpdesk Support

Business Administration SCQF 6

Become a valued member of the team with a Business Administration apprenticeship.

This apprenticeship gives you all the skills and training to undertake a variety of business administration duties. It opens the door to a variety of career paths and is a flexible choice for those with a flair for organisation.

Future job prospects:

- Office Administrator
- Personal Assistant
- Front of house Receptionist

Network Engineering SCQF 6 & 8

Gain all the knowledge and skills you need to support network implementation and maintenance.

Networking apprenticeships teach you all the core principles of network technology, cloud concepts and deployment models to prepare you for the world of work.

Future job prospects:

- Network Engineer
- Network Architect
- Systems Administrator

Data Analytics SCQF 8

Learn how to collect, organise and study raw data and translate it into understandable language.

Data Analysis apprenticeships prepare you to use a diverse range of techniques and take your career to the next level.

Future job prospects:

- Data Manager
- Data Scientist
- Data Engineer

IT Support SCQF 6 & 8

Turn your passion for technology into a successful career with an IT apprenticeship.

IT apprenticeships turn problem-solvers into skilled PC builders, data defenders and cloud controllers. Develop your skills in the world's most popular technologies.

Future job prospects:

- IT Infrastructure Technician
- Desktop Support Engineer

Software Development SCQF 8

Take your coding knowledge to the next level and learn how to create complex software.

Our Software and Web Development apprenticeships turn you into a coding expert. Use your logic and creative flair to create apps and websites.

Future job prospects:

- Web Developer
- Application Developer
- Software Developer

Project Management SCQF 8

This apprenticeship will transfer you into a skilled project manager.

The Project Management apprenticeship equips you to plan, execute and deliver internal and external facing projects for your employer, on time and on budget.

Future job prospects:

- Project Manager
- Project Planner

Cyber Security SCQF 8

Learn how to fight cybercrime, protect systems and use logic to keep ahead of cyber criminals.

Our Cyber Security apprenticeships prepare you to thwart cyber-crime, decrypt data and untangle malware. Build your information security skills and keep one step ahead.

Future job prospects:

- Information Security Officer
- Cyber Operations Manager
- Information Security Architect

For more information, please contact



01412261375



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