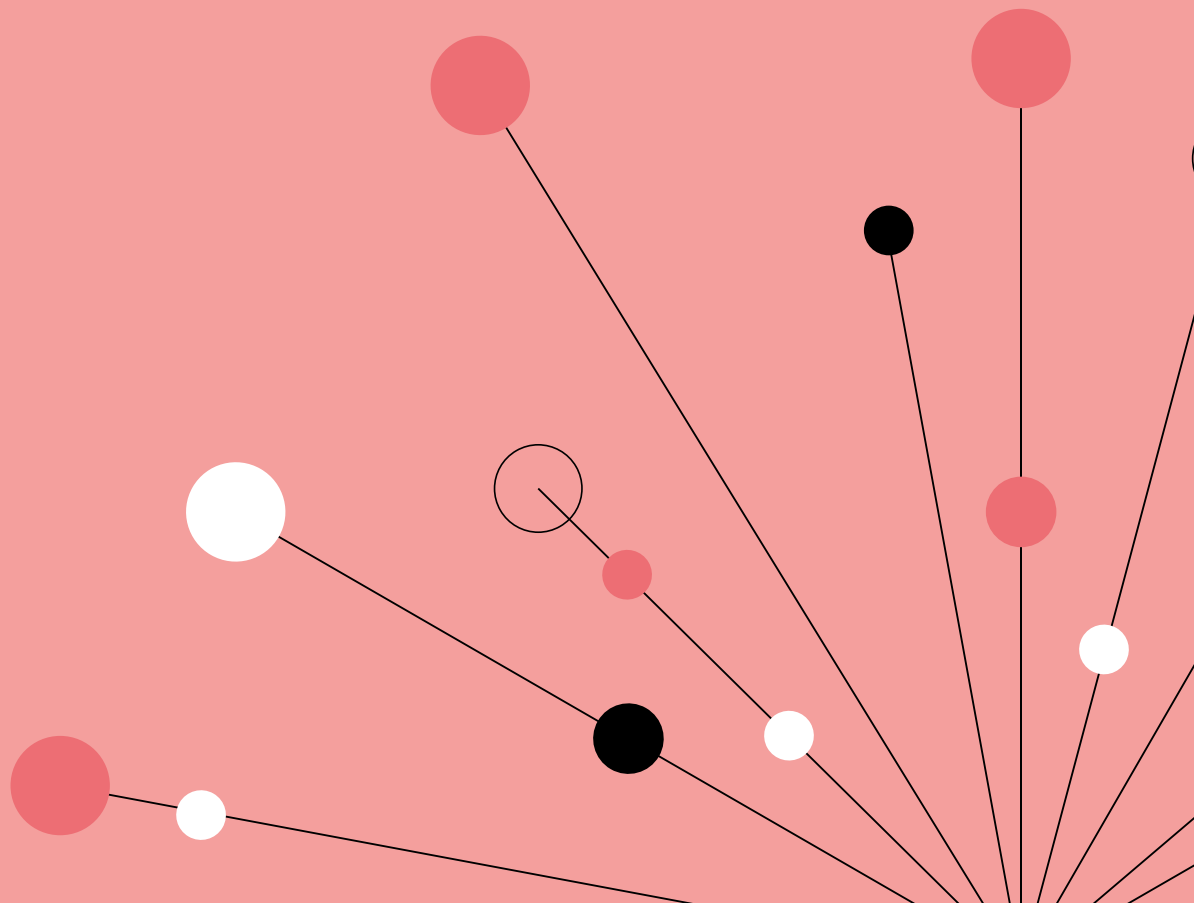


Business Analyst

Level 4 Apprenticeship

Programme Guide





Why QA?

Endorsed by 4,000+ global clients, we are the leader in applied and cohort-based learning academies.

Today's biggest technological shifts are shaped by AI, cloud, and data.

In every technology revolution, there are winners and losers – and teams with applied skills make all the difference. We believe you can't change an organisation unless you change the capabilities of its people and ensure human and machine intelligence work together.

Success in numbers:

35+

Years of training experience

1,000+

AI, cloud & coding hands-on labs

40,000+

Careers launched & accelerated

£500M+

Levy spend invested

24 hours

Feedback time for submissions

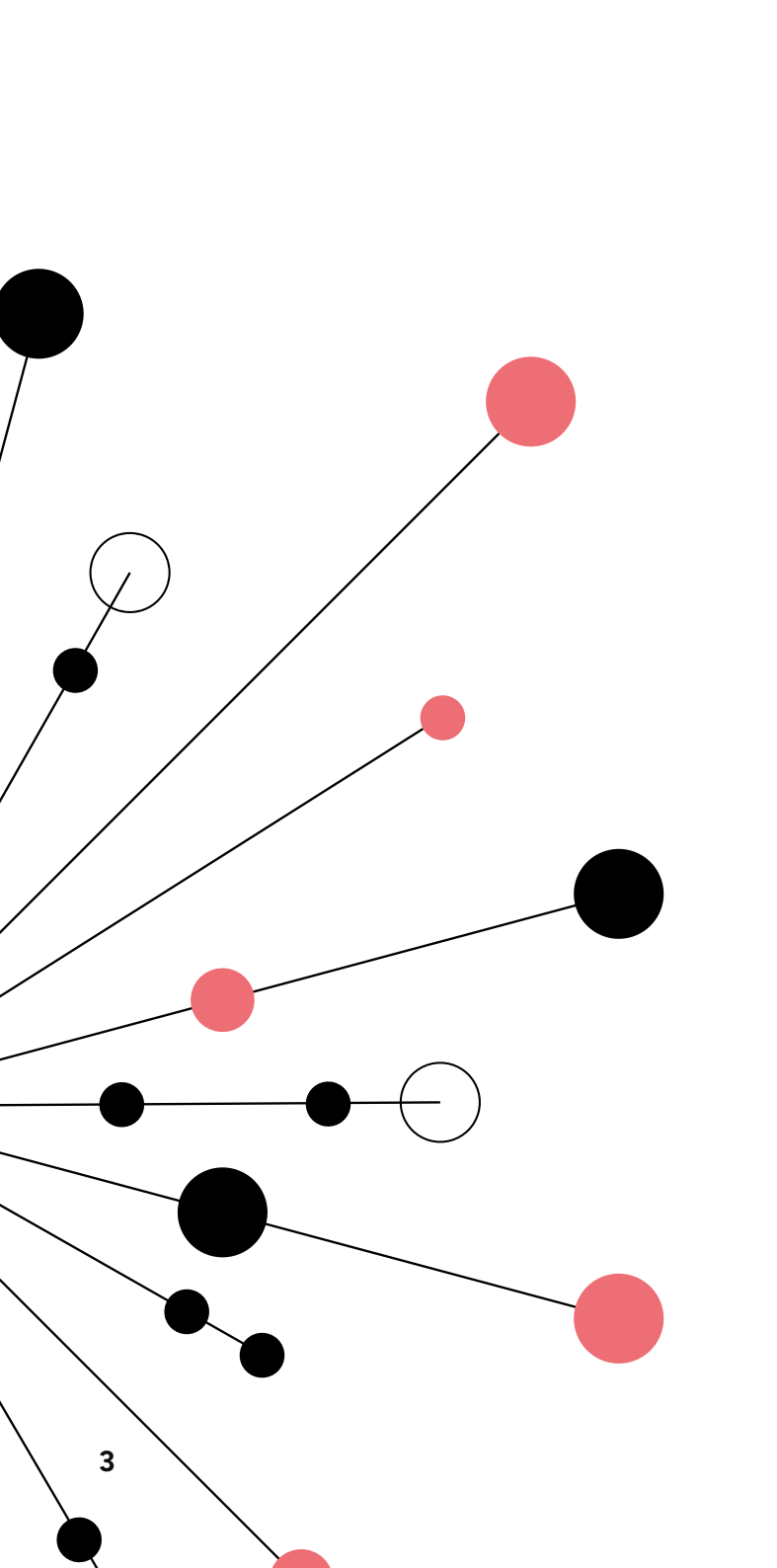
<1 minute

Response time to learner queries



Ready to explore how QA can support you?

Let's dive in!



Contents

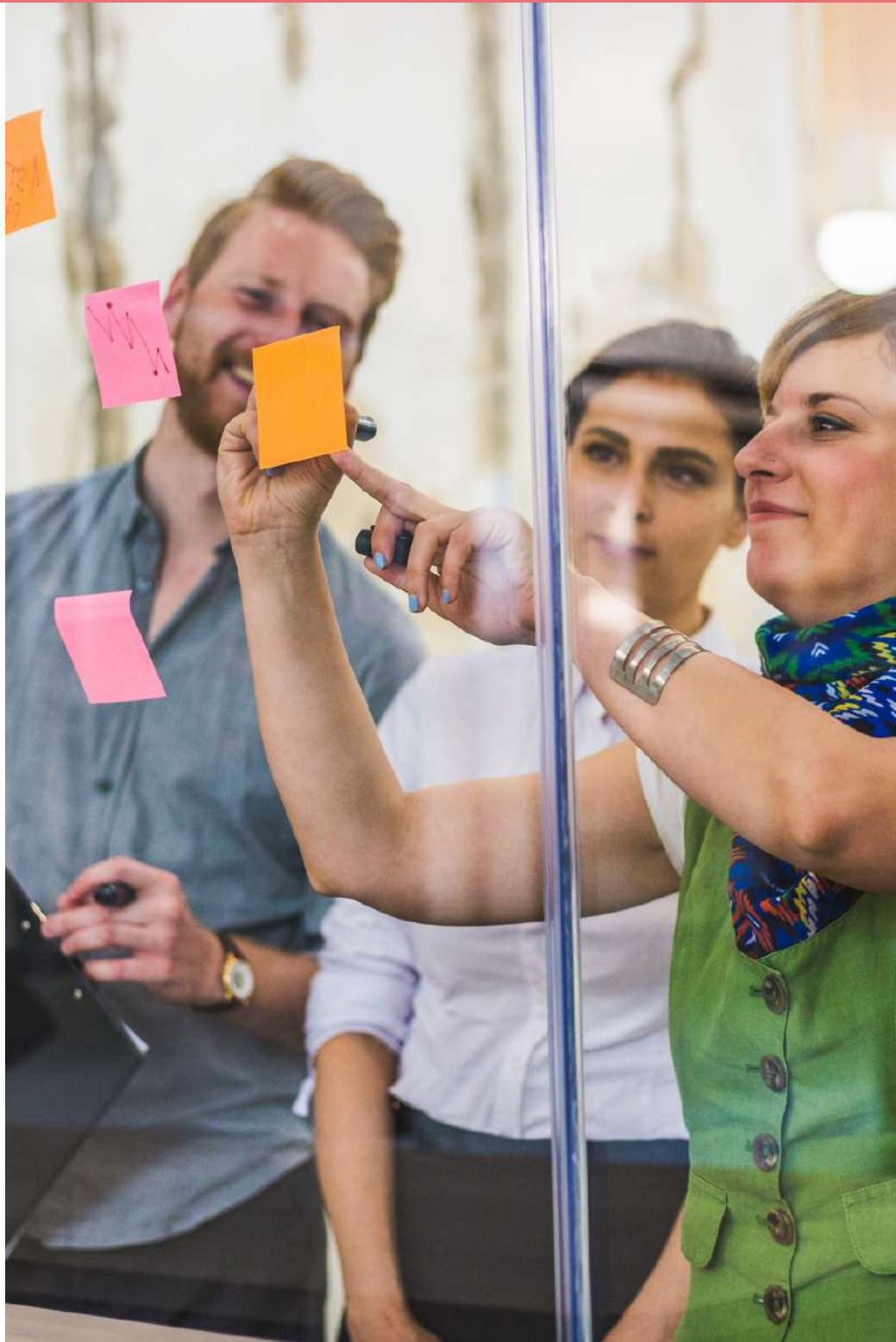
Creating Change	04
Digital by Design	05
Programme Overview	06
Learner Journey	07
Modules	08
Tools and Technologies	11
End-Point-Assessment	12

Creating Change

Business analysis aligns goals with actionable solutions.

This programme equips your organisation with essential skills to boost operational efficiency, solve problems, and ensure successful implementation of solutions that meet business needs – driving digital transformation and change delivery.

Our apprenticeships drive business results by empowering organisations to apply skills consistently at speed and scale.



Enhance Business Performance

Identify when and how to drive impactful organisational change.



Overcome Cross-Functional Challenges

Facilitate collaboration by bridging gaps between teams and departments.

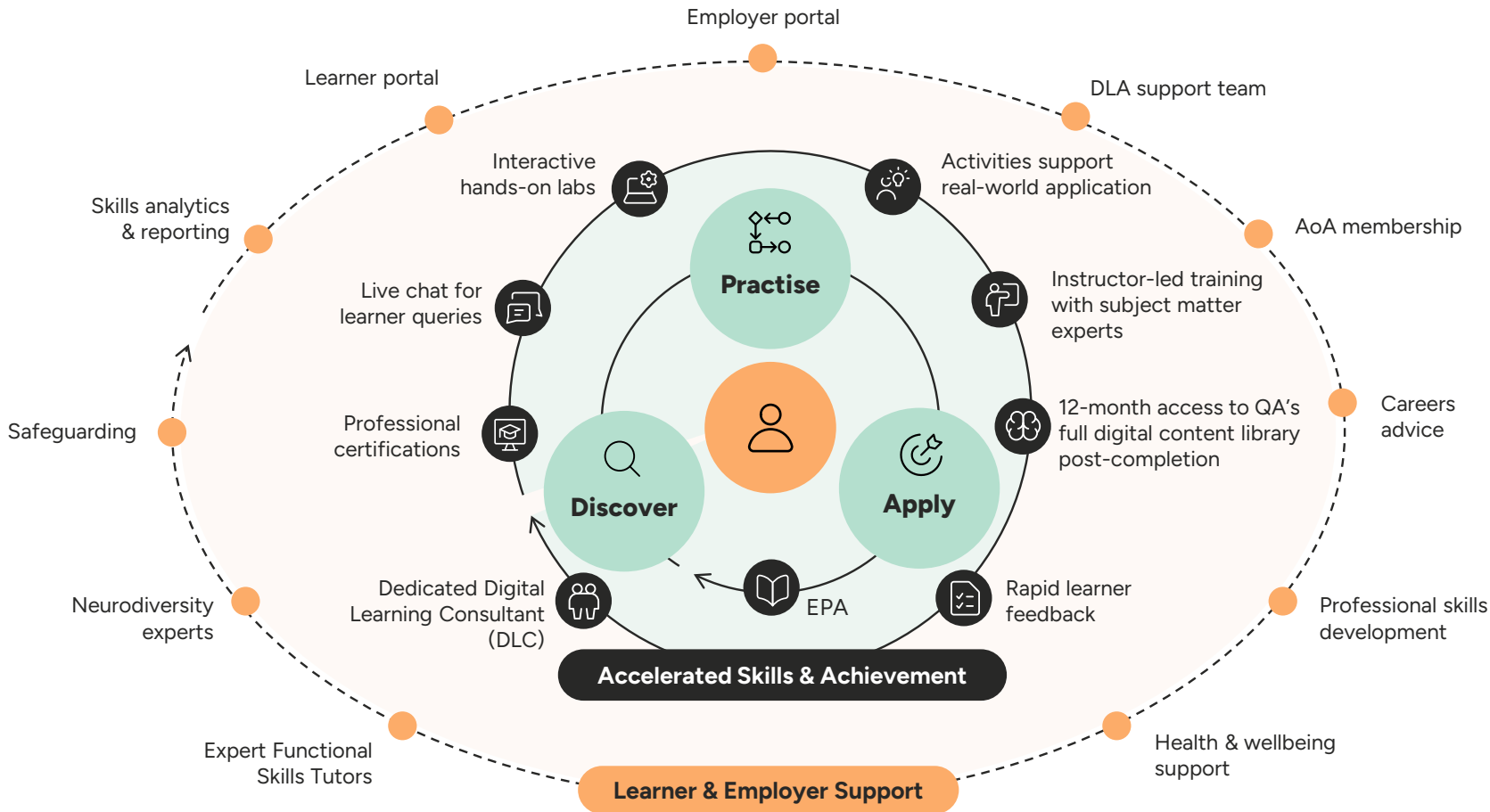


Optimise Processes and Systems

Leverage research and analysis to enable data-driven decision-making.

Digital by Design

Our market-leading approach accelerates skill development and achievement through our **Discover, Practise, Apply** methodology, ensuring that both learners and employers are fully supported throughout their programme.



Discover

Leveraging QA's learning platform, learners follow a development path focused on their job role.



Practise

Learners come together for instructor-led training sessions, practising their skills through hands-on labs and sandboxes in a safe environment while collaborating with peers.



Apply

These practiced learnings are applied on the job through work-based activities at key and sequenced stages, fully supported and reviewed by the specialist DLC team.

Programme Overview



Details of standard: Business Analyst



Total cost: £18,000



Programme duration: 18 months



Live instructor sessions: 14 days

Free BCS membership included:



Accredited
Training Partner

Experience QA's self-paced learning platform with interactive labs and configurable learning.



Business
Analysis and
Change



Requirements
Engineering



Industry Trends
and Gap
Analysis



Using Business
Process Models



Business
Data

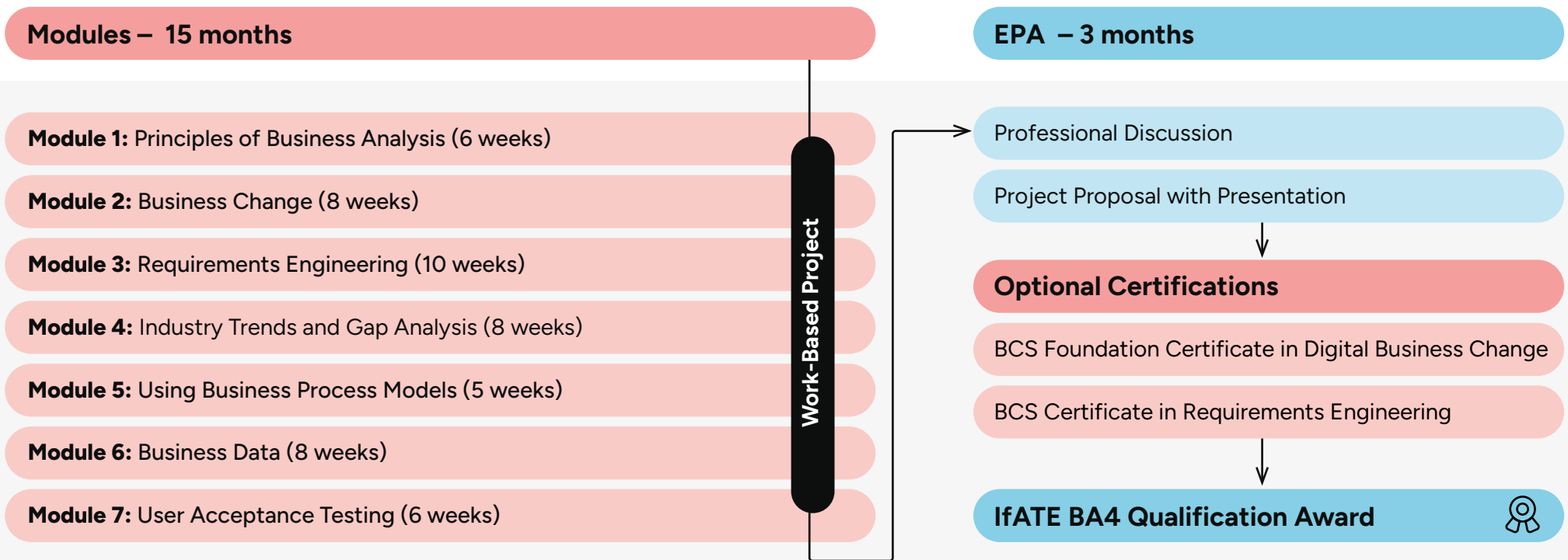


User Acceptance
Testing

Learner Journey

The Business Analyst programme integrates live and online workshops with self-paced learning, employing a guided discovery approach for individual learner contexts.

Learners are assigned a Digital Learning Consultant (DLC) for personalised coaching and support. These specialists ensure their successful progress, wellbeing, and readiness for assessments.





Modules

Following each module, learners apply their newly acquired knowledge and skills to ongoing work projects.

01

Module 1: Principles of Business Analysis

Introduces the core concepts of business analysis, with a focus on strategic analysis and the role of the business analyst in modern organisations.

It provides a foundational understanding of essential skills, technical competencies, and key practices that are vital for driving success, innovation, and growth.

Topics:

- Aligning Business Change with Needs
- Impact of Organisational Culture
- Waterfall vs. Agile: Methodologies
- Planning Analysis Activities & Stakeholder Engagement
- Implementing Requirements Engineering
- Modelling & Analysing Business Processes
- Writing & Communicating Requirements
- Enhancing Requirements through Data Analysis
- Applying Risk Management

Live Instructor Sessions: 4 Days

02

Module 2:

Business Change
(BCS Foundation Certificate in
Digital Business Change*)

Examines the process and techniques used to deliver business change. Covering the business change lifecycle, methods, frameworks, and models used in business change activities.

Topics:

- Business Change Principles
- Business Alignment
- Business Improvement Definition
- Business Change Design & Development
- Business Change Implementation
- Benefits Management & Realisation

Live Instructor Sessions: 2 Days

*Optional

03

Module 3:

Requirements Engineering
(BCS Certificate in
Requirements Engineering*)

Delves into the concepts, approaches, and techniques essential for effective requirements engineering.

Topics:

- Define Requirements Approach & Scope
- Elicit & Document Requirements
- Build Models & Prototypes
- Collaborate with Stakeholders for Clarification
- Analyse, Prioritise & Ensure Requirement Quality
- Conduct User Analysis & Profiling
- Manage Requirements & Traceability

Live Instructor Sessions: 2 Days

*Optional

04

Module 4:

Industry Trends and Gap Analysis

Explores technology and industry trends affecting the digital sector while developing the skills required to carry out the gap analysis process.

Topics:

- Stakeholder Engagement
- Documenting Current Business Situations
- Gap Analysis Process
- Identifying Key Differences Between Current & Future States
- Actions for Transitioning & Developing Future State Models
- Industry & Technology Trends in the Digital Sector
- Current Business Improvements & IT Solutions

Live Instructor Sessions: 2 Days

05

Module 5: Using Business Process Models

Builds practical skills in process modelling and mapping to define change requirements, streamline operations, and improve product and service delivery.

Topics:

- Overview of Business Processes
- Documenting Processes at Organisational Level
- Modelling with UML & BPMN
- Modelling Tools
- Task Documentation & Business Rules
- Measuring Process Performance
- Process Analysis & Improvement

Live Instructor Sessions: 2 Days

06

Module 6: Business Data

Develops understanding of business data and its role in driving improvements. Focuses on leveraging data to support decision-making, optimise processes, and drive growth.

Topics:

- Value of Data in Business Analysis
- Assessing Business Data Needs
- Data Modelling Essentials & Best Practices
- Types of Data Models
- Using Data Modelling Tools
- Creating Effective Data Models
- Challenges & Career Opportunities

Live Instructor Sessions: 2 Days

07

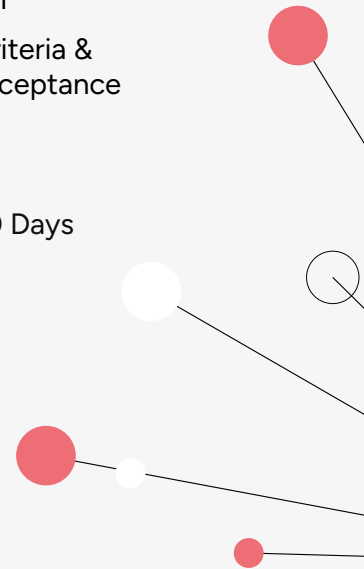
Module 7: User Acceptance Testing

Covers the business analyst role in the test cycle – including defining acceptance criteria, developing test cases, and facilitating UAT to ensure the product meets business needs.

Topics:

- Purpose & Value of Quality Assurance Techniques
- Phases of Testing IT Systems
- Business Analyst Role in the Test Lifecycle & Acceptance Facilitation
- Developing Test Plans, Scripts & UAT for Solutions
- Nature & Process of UAT
- Defining Acceptance Criteria & Supporting Business Acceptance

Live Instructor Sessions: 0 Days



Tools and Technologies

Modelling Languages and Standards

- UML (Unified Modelling Language)
- BPMN (Business Process Model and Notation)

Modelling Software

- Microsoft Visio
- Lucidchart
- IBM Blueworks Live
- Draw.io

Data Analysis

- Power BI
- Microsoft Excel
- UML Class Diagrams

Project Management and Collaboration

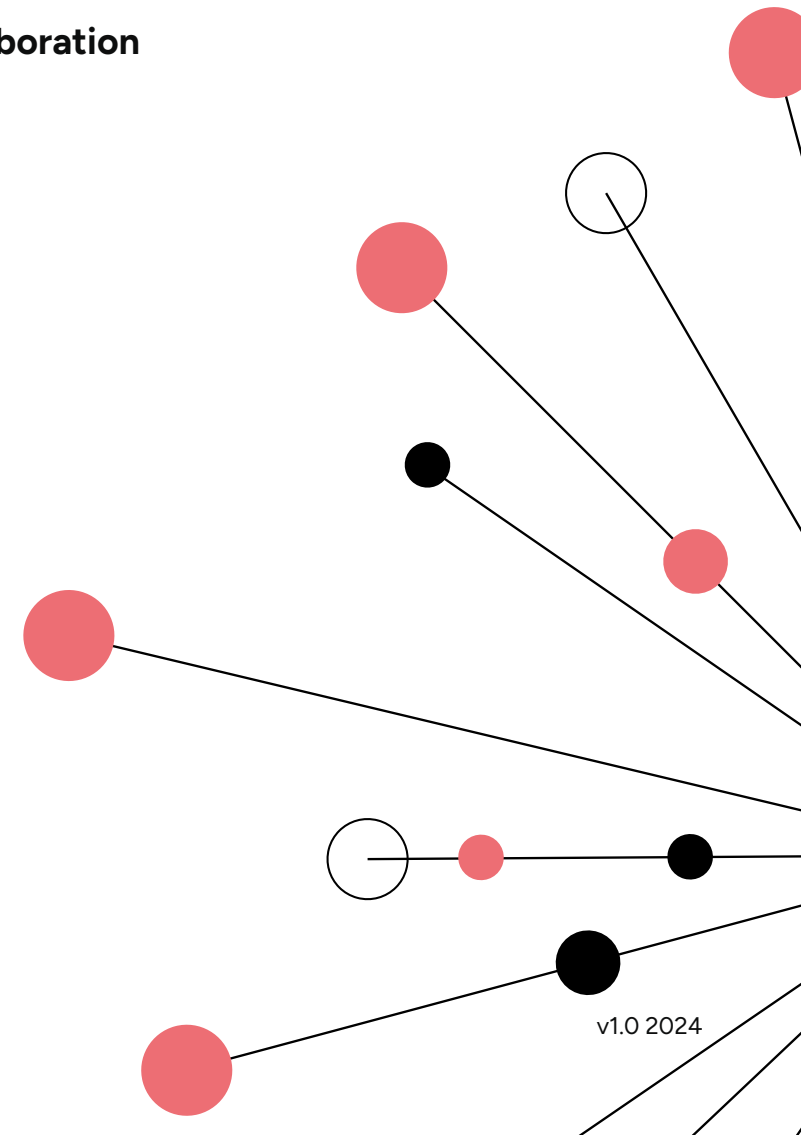
- JIRA
- Trello
- Monday.com

Testing and Evaluation

- UAT (User Acceptance Testing)

Strategic Analysis

- SWOT
- PESTLE



End-Point-Assessment

We ensure all learners are fully prepared for their End-Point-Assessment (EPA) through our internal gateway process, maximising their success rates.

Assessment criteria:

01

Knowledge

Ability to convey knowledge effectively.

02

Skills

Demonstrate practical skills with confidence.

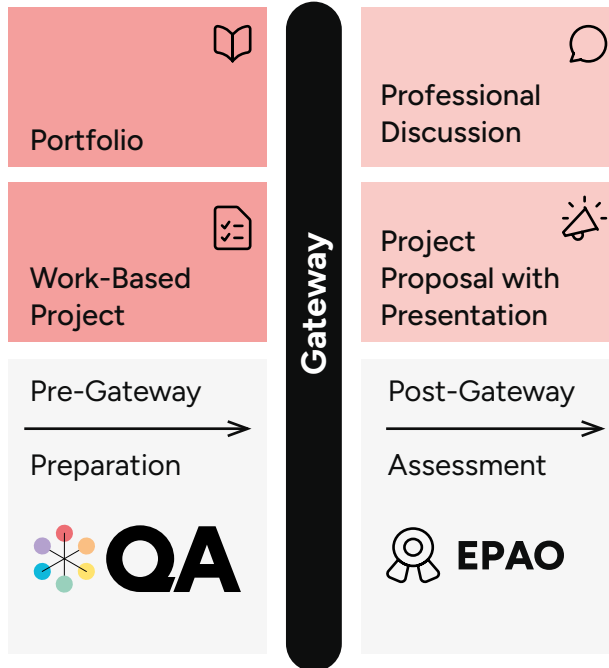
03

Behaviour

Exhibit professional workplace behaviour.

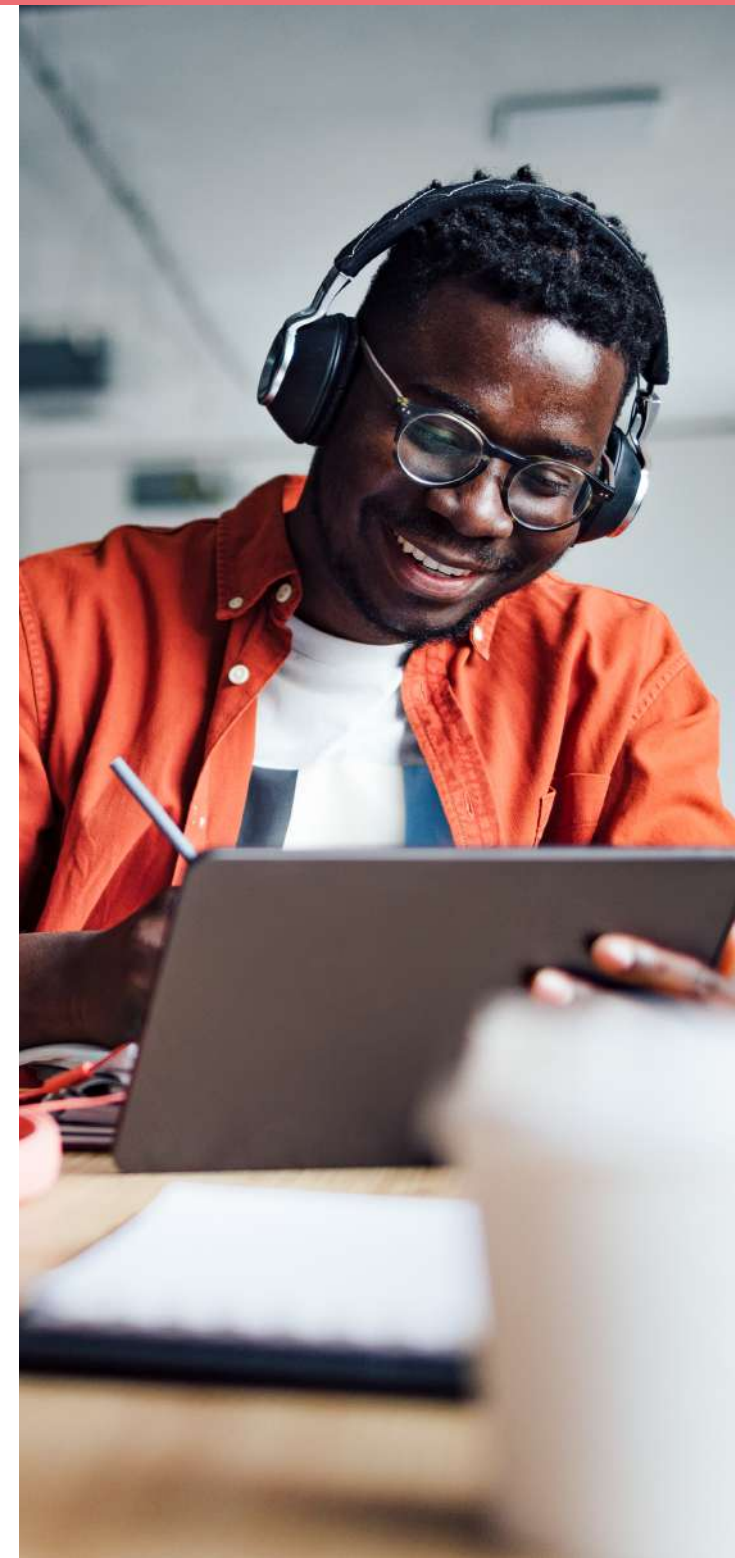
Explore the detailed assessment criteria within the **Business Analyst standard**.

EPA process:




Project Proposal with Presentation: Prepare a project proposal, demonstrate achievements and knowledge, and participate in a Q&A.

Professional Discussion: Engage in a formal two-way conversation to showcase knowledge, skills, and behaviours.

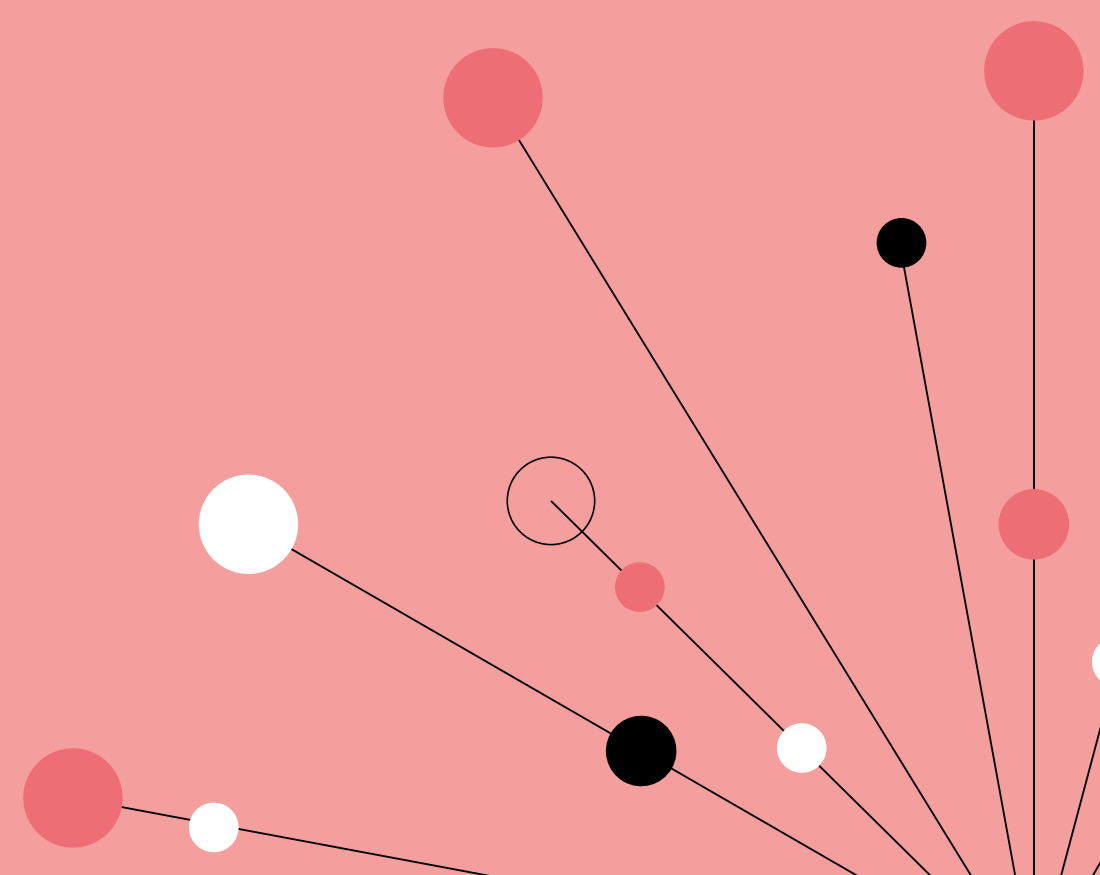


Ready to partner with us?

Let's talk:

 0113 220 7150

 qa.com/contact



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for Education

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