



Apprenticeship Success Story

My apprenticeship journey

Your name: Stuart McKnight

Your apprenticeship programme: Business Analysis Level 4

About you?

My name is Stuart McKnight. I am 29 years old and I work at HomeServe as a Multi-Site Real Time Analyst within the claims department overlooking our three main sites in Preston, Nottingham and Walsall.

I have worked as an analyst since April 2019 and I am completing my Level 4 apprenticeship in Business Analysis, hoping this will pave the way for a new career in the future.

Why did you choose an apprenticeship?

I chose an apprenticeship as I want to enhance/start my career by becoming a business analyst and to do this I thought it would be best to complete an apprenticeship in business analysis to understand the tools required, gain the knowledge and then work to apply this to my current role so that I am able to gain experience and exposure.

How has the apprenticeship enhanced your career?

The apprenticeship has enhanced my career by giving me further opportunities to utilise my learnings from QA live sessions and applying them to live business situations.

I believe this apprenticeship will also pave the way for me to become a junior BA in the future at HomeServe by displaying my drive to achieve this career through the completion of the Apprenticeship in a few months with the addition of 2 extra exam qualifications. This will lead on to the completion of an international diploma in business analysis over the coming years

What did your apprenticeship mean to you?

This apprenticeship means a great deal to me as I believe it will aid my journey to enhance my career, start the role of a business analyst and then open the door for my career over the next 10-20 years. This will be the start of my journey in business analysis.

What advice would you give to an existing apprentice?

My advice to give to an existing apprentice is to keep going. Throughout the apprenticeship you are tested, however just keep going as hard work pays off.